

THE CONTINUUM DIFFERENCE

What makes Continuum different from other home care companies?

Personalized Care Plan

A trained and degreed eldercare expert provides an initial *free* in-home consultation and assessment to develop a personalized plan of care detailing all of your needs. The social worker or nurse then meets with a scheduling manager to discuss what you require in a caregiver, ensuring that your caregiver is the most appropriate person for your situation.

Quality Assurance

Every Continuum client has a five-person personal care team assigned to them, comprised of a primary caregiver, field supervisor, scheduling coordinator, nurse, and social worker. This enables proper oversight so that as care needs change we can assist every step of the way. Each team member has specific skills and responsibilities in order to guarantee the highest possible quality of service. Additionally, we keep ongoing documentation in your home detailing all essential information so that our caregivers can observe daily behaviors and our supervisors can verify that we are providing the services you have requested.

Continuum guarantees that every shift will be covered. We have staff on call to ensure that you get the care you need and desire. Our 24/7 managerial and supervisory support allows you to be in touch with Continuum whenever you need us.

Investing In Our Staff

Continuum has one of the most extensive hiring programs in the industry. Before someone enters your home, they have had a face-to-face interview, reference checks, driving record check, local and national background checks, EDL check, a personality assessment, and drug test. Our staff are required to attend training sessions for the duration of their employment with us to ensure that they have the tools to provide the care our clients deserve, and we provide specific training based on the individual needs of each client. For your safety and security, all of our employees are bonded and insured. We only hire caregivers with whom we would feel comfortable caring for our own loved ones.

Please call **(314) 863 – 9912** or **(636) 861-3336** for more information!
To access additional resources, please visit our website.

Care for life.



www.ContinuumCare.com

