



DIFFERENT FROM OTHER HOME CARE COMPANIES?

WE USE DEGREEED PROFESSIONALS

Our professional eldercare experts provide an initial *free* in-home consultation and assessment to develop a personalized plan of care detailing all of your needs, and we perform frequent client supervisory visits.

EVERY CLIENT HAS A PERSONAL CARE MANAGEMENT TEAM

A five-person personal care team is assigned to every client we serve to ensure proper assessment and oversight, so that as care needs change we can assist every step of the way. The team is comprised of a primary caregiver, field supervisor, scheduling coordinator, nurse, and social worker. Each team member has specific responsibilities and skills in order to guarantee the highest possible quality of service.

WE GUARANTEE SERVICES

Continuum guarantees that every shift will be covered. We have staff on call to make sure that you get the care you need and desire. Our 24/7 managerial support allows you to be in touch with us whenever needed.

WE PROVIDE THE TYPE OF CAREGIVER THAT YOU WANT

Continuum realizes that each client has different needs. After your in-home consultation, our social worker or nurse meets with our scheduling manager to discuss what you require in a caregiver, ensuring that your caregiver is the most appropriate person for your situation.

WE HAVE AN EXTENSIVE HIRING PROCESS

Continuum has one of the most extensive hiring and orientation programs in the industry. Before someone enters your home, you know that they have had a face-to-face interview, local and national background checks, driving record check, EDL check, reference checks, a drug test, and a personality assessment. We only hire caregivers with whom we would feel comfortable with caring for our own loved ones.

WE THOROUGHLY TRAIN OUR EMPLOYEES

Our day-long orientation consists of skills verification and training in our state-of-the-art training room. Our staff is required to attend ongoing trainings for the duration of their employment with us to ensure that they have the latest tools and knowledge to provide the care our clients deserve, and our social workers and nurses provide specific training based on the individual needs of each client.

OUR CAREGIVERS ARE BONDED AND INSURED

For your safety and security, all of our employees are bonded and insured.

YOU WILL BE PERSONALLY INTRODUCED TO YOUR CAREGIVER

Continuum personally introduces you to your caregiver and makes sure that you are comfortable with each other. We will also call you the next day to see how things went and make sure that we are meeting all of your needs.

CONTINUUM EMPLOYEES MUST HAVE THEIR OWN VEHICLES

Our caregivers must drive their own cars, so they are not dependent on mass transportation. This allows us to provide a more reliable service to you, and also allows us to provide transportation services in their car or yours.

OUR CAREGIVERS PROVIDE DOCUMENTATION IN THE HOME

We keep ongoing documentation in your home detailing all essential information so that our caregivers can observe daily behaviors and our supervisors can verify that we are providing the services you have requested. Your care plan is kept in a binder and updated on a regular basis as your needs change.

CALL US AT (314) 863-9912 OR (636) 861-3336
FOR MORE INFORMATION!

Please visit www.ContinuumCare.com for FREE online resources.